

CALIFORNIA ORTHOPEDIC & SPINE

California Orthopedic & Spine Retains Veradigm for Revenue Cycle Excellence When Converting to Epic EHR

California Orthopedics & Spine is a mix of physicians and healthcare professionals dedicated to providing the highest level of orthopedic and sports care to the North San Francisco Bay Area.

⚠ THE CHALLENGE

Practice was transitioning to Epic electronic health record system but did not want to lose the benefits of Veradigm's revenue cycle management services and solutions, which had proven effective.

✓ THE OUTCOME

Veradigm worked with California Ortho to support their transition to Epic EHR while maintaining Veradigm RCS, integrated directly to their new Epic system to ensure no falloff in performance.

With expertise spanning spine care, shoulder care, hip and knee care, wrist and elbow care, foot and ankle care, and more, the healthcare providers at California Orthopedics & Spine are well-equipped to address a diverse range of orthopedic and sports-related issues, ensuring comprehensive treatment for all patients. From simple injections to eliminate discomfort and physical therapy to more involved surgeries, the practice offers a wide range of orthopedic and pain management treatments across multiple locations.

Changing EHR without compromising revenue Cycle

In 2019, California Orthopedics & Spine made the decision to transition their practice to the Epic Community Connect EHR system used by the large regional health system of which they are a member. While practice leadership knew it was the right decision, they were concerned that the transition to a new EHR could reduce or eliminate the significant progress they had made over the past several years to improve their revenue cycle results, progress which had been delivered as a result of their close collaboration with Veradigm and their dedicated team of Revenue Cycle Services experts.

CLIENT PROFILE



Marin County, CA (Bay Area) | www.caorthospine.com

OVERVIEW

- 11-physician independent practice with five offices
- Orthopedic and sports care
- Specialists on staff in care for spine, shoulder, hip, knee, wrist, elbow, foot, ankle and more
- Accepts most insurance and Medicare, Medicaid

VERADIGM SOLUTIONS

- Veradigm Revenue Cycle Services