Benefits of the Collabor8 Provider Portal

The Collabor8 Provider Portal offers solutions to address gaps in care related to a patient's condition and quality of care, helping provider groups to code correctly and precisely, and to identify patients who require follow-up due to gaps in care or are at high risk.

Use Collabor8 to improve workflow, enhance cashflow, and reduce operational complexity and cost:

- Prioritize high risk, high value patients. Flexibly search, sort, and export lists of them to expedite scheduling.
- Monitor and manage the resolution of opportunities. View by type of gap, status, confidence, value, and more.
- Find patients lost to follow-up using Pulse8's last visit to PCP and last E&M visit to any provider for scheduling.
- Optimize face-to-face and telehealth consultations. View alerts in advance to plan, prioritize, and coordinate care, including morning huddles and before consult. Helps to validate potential missing codes or chronic conditions. Many providers print alerts to ensure they do not miss anything during the session.
- Improve risk scores by ensuring support staff are up to date on important coding guidelines. Pulse8 offers free webinars with AAPC CEUs, pithy one-pagers, short video tutorials, and other educational services.

The Collabor8 Provider Feedback Application allows group practices to:

- Identify patients with high disease burden per Risk Adjustment Models for Medicare Advantage, Affordable Care Act, and Medicaid populations.
- Rely on Pulse8's scoring and ranking based on the clinical confidence of the support behind each gap and opportunity.
- Triage and prioritize the scheduling and care of patients based on gaps and opportunities to improve risk and quality scores.
- Maximize effectiveness of patient visits and telehealth consults by viewing in advance the alerts for the day's patients.
- Make better, quicker decisions by combining all of these gaps and opportunities into context with a single integrated alert.
- Simplify access to these integrated alerts via a single point of access: Collabor8's Provider Feedback Application.
- Maximize incentive payments by finding, prioritizing, and addressing opportunities efficiently and quickly.
- Minimize complexity and burden on staff via fewer but consolidated alerts that are quickly completed within the Feedback app.

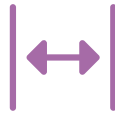## The Collabor8 Integrated Alert consolidates:

Persistent Conditions for Review

Risk-adjustable conditions that were verified by CMS during previous years but have not been confirmed this year. Includes important context like relevant diagnoses submitted by providers outside of your practice, last reported PCP encounter and level of clinical confidence.

Suspected Conditions for Review

Conditions inferred from clinical logic and data mining from the breadth and depth of data collected by the payer about your patients. Confidence scores inform providers of older and/or scant support that can signify new conditions, so they can prioritize their face-to-face assessments.

Quality Gaps in Care per NCQA HEDIS, CMS 5-Star, or other relevant system, including transition of care or staying healthy.

Pharmacy Opportunities including adherence gaps and bio-equivalent options to reduce patient's out-of-pocket costs.

The Collabor8 Provider Feedback Application is a group practice and provider-driven tool for provider practices and their office support personnel. With this tool, you can by view and act on open conditions or gaps in care for your patient population.

The Collabor8 Provider Portal enables group practices to independently manage their population with additional valuable tools and resources:

✓ Monthly Chronic Condition and Quality Webinars

✓ Valuable Educational Resources (One-pagers)

✓ Short Tutorials on Risk Adjustment or Quality (Pulse8 in 8)