

GRAND ISLAND CLINIC

Embraces Billing Automation and Transforms their Operations

Grand Island Clinic is a multi-specialty practice that has proudly served the Central Nebraska community for 100 years. Grand Island Clinic takes pride in providing quality healthcare to their community and aims to provide individualized, comprehensive care throughout their patients' lifetimes.

Grand Island Clinic is committed to providing the highest quality of care to their patients in the Grand Island, Nebraska community and strives to invest in the most effective technologies to better serve their patients. They are also invested in maintaining the workload and capabilities of their highly skilled staff members, who are expertly versed in medical billing, coding and understanding complex healthcare industry regulations. With over 100 employees in their clinic, they operate on the same scale as a small hospital and rely on constant improvement and innovation in their processes and systems to better manage their workload.

Changes in Clinic Leadership Sparks Change for Efficiency

When their Clinic Administrator of nearly three decades retired, Grand Island made the decision to hire Joe Armatys as their new Clinic Administrator. As soon as Joe started his new role, he quickly got to work on analyzing the clinic's current systems and assessed how the clinic's teams can better utilize their EHR and Practice Management systems integrated in their clinic. As a very forward-thinking, progress-minded leader, Joe established Operational Excellence as a strategic priority and urged his staff to try to find efficiencies in their daily workflows

CLIENT PROFILE



OVERVIEW

Location: Grand Island, NE

Founded: 1922

Services: Central Nebraska in their Grand Island location

Providers: 19

Categories: Family Medicine, Pediatrics, Obstetrics and Gynecology

VERADIGM SOLUTIONS

- » Veradigm® Practice Management (formerly Allscripts® Practice Management)
- » Veradigm® EHR
- » Veradigm® FollowMyHealth

so that the clinic as a whole can streamline their operations as much as possible.

Pam Van Heufeln, Billing Supervisor at Grand Island Clinic, took Joe's inspirational message to heart and